

**Mammary Fold Communication Skills Workshop**

Tuesday 19<sup>th</sup> – Wednesday 20<sup>th</sup> June 2018  
Birmingham International conference Centre

**Tuesday 19<sup>th</sup> June 2018**

- 17.30 – 19.30** Introduction to the workshop **main group LJF**  
“Having sad, bad or just plain difficult conversations”
- 19.30** Group dinner TBC

**Wednesday 20<sup>th</sup> June 2018**

- 09.30 – 11.15** a) Pre-course questionnaires (to be used to elicit primary communication difficulties) **main group VH/LF**
- b) Developing scenarios, using simulated patients & principles of giving feedback **main group VH/LF**
- c) Demonstration of an interactive practical session **main group AR/LF**
- 11.15 – 11.30 Coffee**
- 11.30 – 13.00** Practical session (1) **small groups AR/VH/LF**
- 13.00 – 13.45 Lunch**
- 13.45 - 15.15** Practical session (2) **small groups AR/VH/LF**
- 15.15 – 15.30 Tea**
- 15.30 – 16.45** Practical session (3) **small groups AR/VH/LF**
- 16.45 – 17.00** Summary and Post-course questionnaires **main group AR/VH/LF**